

Services provided:

- ▶ Routine dental care for special care patients
- ▶ Anxious patient pathway includes
 - TLC
 - Cognitive behaviour therapy techniques for reducing anxiety
 - Inhalation sedation
 - Onward referral for special care patients for treatment under General Anaesthetic at New Cross Hospital
- ▶ Mobile dental Unit used to access groups of patients who meet service criteria e.g. special schools, day centres
- ▶ Domiciliary visits for housebound patients who meet service criteria
- ▶ Oral Health promotion Services for special care patients and groups
- ▶ General Anaesthetic referral for children requiring extractions at New Cross Hospital

Contact Information:

Please contact us for more information about our service.

Referrals should be sent to:

Wolverhampton Special Care Dental Service
Dental Management Office
Pennfields Medical Centre
Upper Zoar Street
Wolverhampton
WV3 0JH

Tel: 01902 444182

Email: rwh-tr.pennfields-dental-services@nhs.net

Clinic Addresses:

Wolverhampton Special Care
Dental Clinic
Phoenix Health Centre
Parkfields Road
Wolverhampton
WV4 5ED

Wolverhampton Special Care
Dental Clinic
Pendeford Health Centre
Whitburn Close
Pendeford
Wolverhampton
WV9 5NJ

The Royal Wolverhampton 
NHS Trust



 **Wolverhampton**
Special Care Dental Service

Wolverhampton Special Care Dental Service

Background:

The Wolverhampton Special Care Dental Service (WSCDS) is a unique service that provides dental care and treatment for special care patients including vulnerable and hard-to-reach groups in the area.

We provide comprehensive NHS dental care for individuals living in Wolverhampton or who have a Wolverhampton GP, who may have difficulty obtaining such care in general dental services.

Our service user groups include Children and Adults:

- ▶ With severe learning disabilities
- ▶ With severe autistic spectrum disorders
- ▶ With physical disabilities and wheelchair-users
- ▶ Who have severe Mental Health Problems
- ▶ With dental phobia
- ▶ Who are engaging in substance misuse
- ▶ From socially excluded groups (eg. asylum, homelessness)
- ▶ Elderly and frail adults residing in care homes
- ▶ Looked after children
- ▶ Children with high treatment needs who are difficult to manage

For Dental Professionals referring in we employ the BDA Case Mix tool to ensure patients are appropriate for our service. For more information on how this is determined, please contact us or visit the BDA website: <http://www.bda.org/dentists/representation/salaried-primary-care-dentists/cccpd/casemix/>

From 1st April 2013 the service is provided from 3 clinics, Pendeford Health Centre, Phoenix Health Centre and Pennfields Health Centre, as well as a Mobile Dental Unit. We also provide domiciliary services for individuals who are housebound or cannot access general dental services and meet our service criteria.

Our Team:

Clinical Director, Senior Dental Officers, Principal Dental Nurse, Dentists, Dental Therapists, Senior Dental Nurses, Dental Nurses, Receptionists, Oral Health Promotion Specialists, Health Psychologist and Administration staff.

Referring in:

We accept referrals from:

- ▶ Patient or carer self-referral
- ▶ General dental practitioners
- ▶ GPs
- ▶ Other healthcare professionals

Referrals can be made by:

- ▶ Completion of a referral form sent by e-mail or post
- ▶ By telephone if the referral is urgent or a self-referral

The referral form will be available on the Royal Wolverhampton NHS Trust website: http://www.royalwolverhamptonhospitals.nhs.uk/wton_city_community_services/our_services/adult_community_services/dental_service.aspx

Once a referral has been received by the service, a suitable appointment will be arranged with the patient for an assessment. A medical history form and a current list of medication will be requested to be brought to the first appointment.

Patients meeting our service criteria will be treated within the service. At the end of treatment patients will either be referred back to their General Dental Practitioner or kept on by the service for their regular dental care; whichever arrangement is most appropriate for that individual.

Patients not meeting our criteria will either be referred back to their own dentist or helped to find a dentist if they don't already have one.